MITEL MIVOICE 250
BUSINESS TELEPHONE SYSTEMS

MIVOICE OFFICE 250

MiVoice Office 250 is the ideal platform for small and medium businesses interested in the latest technology and applications, but not yet ready to go with a pure IP solution.

MiVoice Office 250 provides both digital and IP capabilities, enabling you to adapt and grow the system at your own pace. You can also blend your voice system with the data network, creating an efficient, cost-effective communications environment.

The proposed Mitel platform delivers enterprise-caliber features and capabilities yet is simple to use and easy to install and manage. For this reason, it will not place extra demand on your IT resources.

Able to support up to 250 users in multiple sites, its feature-rich network capabilities connect dispersed employees and locations, whether linking offices and applications together over a data network or deploying digital and IP phones to on-site employees.

You will gain a complete suite of advanced business applications out of the box including hot desking, Meet-Me Conferencing, ACD and enhanced mobility with Dynamic ExtensionExpress (single-number reach/twinning) and teleworking.

While the MiVoice Office 250 will integrate withyour company-familiar industry-specific applications, it also supports the same award-winning Mitel unified communications (UC) applications used by the Mitel enterprise platform, MiVoice Business.

Unified messaging capabilities include e-mail synchronization, MP3 and WAV attachments, voice mail, message notification and retrieval, automated attendant, call routing announcements (CRA), Record-a-Call, and optional BlackBerry message formatting (BES).

MiVoice Office 250 can accommodate up to 32 embedded voice mail ports and over 80 hours of voice mail storage (upgradable to 300 hours). Microsoft Exchange and IBM Lotus Notes, and hosted e-mail services such as Gmail and Office 365 are supported.

The embedded teleworking feature requires no server, licensing or additional cost. Included in the base MiVoice Office 250, this feature provides remote workers with seamless, secure access to the communication abilities of head office quickly and easily with a MiVoice IP Phone.

For overall administration, the MiVoice Office 250's PC-based System Admin and Diagnostics tool provides technicians with a single access point to rich task-oriented diagnostics and essential admin tools. An easy-to-use interface into the inner workings of the MiVoice Office 250 platform, it can be used to install, maintain and troubleshoot the system.
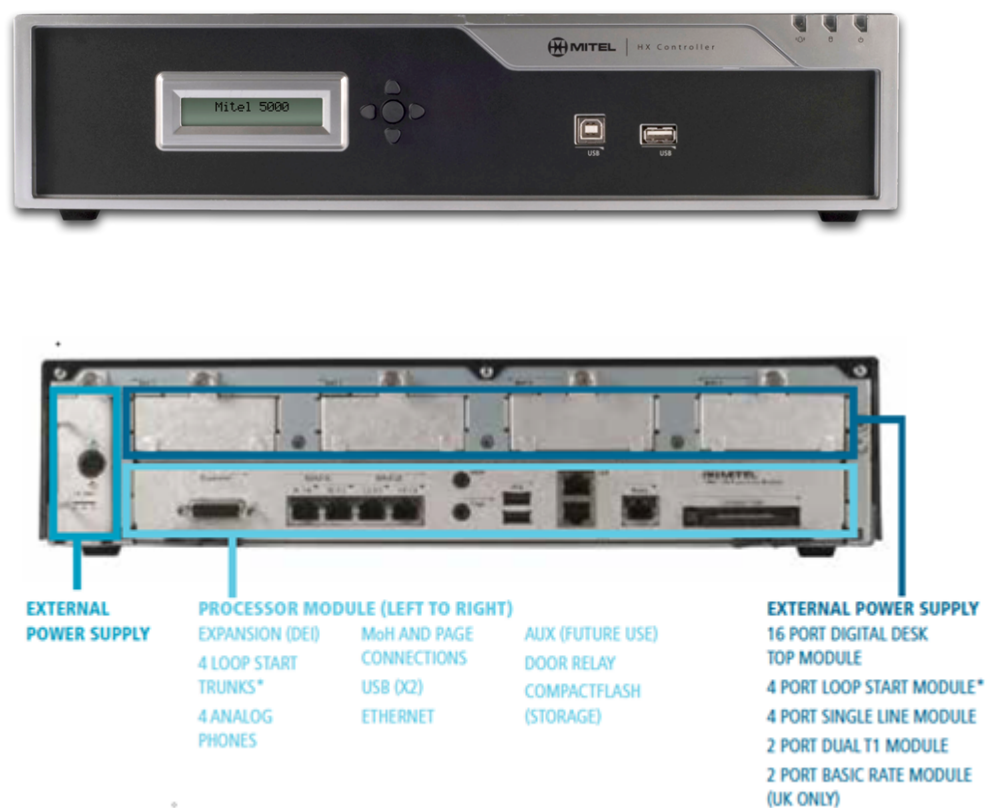
HARDWARE PLATFORM

At MiVoice Office's core is the HX Controller, a scalable hardware platform that inherently supports both digital and IP telephones.

The HX Controller includes a chassis and a processor module. The chassis incorporates the module slots, an LCD display (for viewing system status and alarms, and performing basic admin), an HX processor module, and two USB ports (for system backups and diagnostics).

The HX Processor Module runs MiVoice Office 250 software, which provides a wealth of features. It also delivers a Door Relay, Paging, and a Music on Hold port, four analog trunks, four analog extensions (without the need for extra modules), and a LAN port to connect onto the network. You can also connect additional expansion bays to further scale the solution.

The HX Controller can support devices and network connections from a traditional telephony model (e.g., digital handsets, T1 and BRI network connections) as well as pure IP (SIP trunks, IP handsets). The system manages the translation from one environment to the other. Also, the HX Controller provides the necessary DSP resources to support services such as T.38 fax over IP and G.729 compression between IP and TDM devices.

EXTERNAL POWER SUPPLY

PROCESSOR MODULE (LEFT TO RIGHT)

EXPANSION (DEI)

4 LOOP START TRUNKS*

4 ANALOG PHONES

MoH AND PAGE CONNECTIONS

USB (X2)

ETHERNET

AUX (FUTURE USE)

DOOR RELAY

COMPACTFLASH (STORAGE)

EXTERNAL POWER SUPPLY

16 PORT DIGITAL DESK TOP MODULE

4 PORT LOOP START MODULE*

4 PORT SINGLE LINE MODULE

2 PORT DUAL T1 MODULE

2 PORT BASIC RATE MODULE (UK ONLY)

MITEL MIVOICE 6900 SERIES

The next generation of seamless communications is here. Introducing the MiVoice 6900 series of premium desk phones.

MIVOICE 6920 IP PHONE

MiVoice 6920 IP Phone is designed for the enterprise user, who requires flexibility and reliability from their phone to meet their heavy phone requirements.

The MiVoice 6920 is designed for enterprise users who demand not only a modern design but also a phone that is flexible and delivers a high quality communications experience. Delivering an exceptional HD audio experience via its speech optimized handset, it also provides a full-duplex speakerphone and support for USB and analog hndsets.

All of these features make the MiVoice 6920 one of the most advanced general purpose IP desk phones available today.

- 3.5-inch QVGA color display: 320x240 pixel

- Crystal clear HD audio

- High quality full-duplex speakerphone

- Corded speech optimized handset

- Native DHSG/EHS analog headset support

- USB port for headsets and accessories

- 2 Gigabit Ethernet ports with PoE

MIVOICE 6930 IP PHONE

The MiVoice 6930 IP Phone is a powerful, customizable IP phone designed for the power user.

Ideal for power users who require a phone that can be tailored to their specific communication needs. Designed from the ground up to provide an exceptional HD audio experience via its speech optimized handset, enhanced full-duplex speakerphone and support for Bluetooth, USB and Analog handsets.

Mobile device integration seamlessly marries your mobile phone call audio and contact information with the MiVoice 6930. Calls to your mobile phone can be answered on the MiVoice 6930 just like any other call, leveraging the superior audio performance and ergonomics of the 6930 IP Phone. Mobile phone contacts are automatically synchronized with the MiVoice 6930 allowing access to the same contacts on either device. Additionally a powered USB port suitable for charging a mobile phone is also built into the MiVoice 6930.

- Large 4.3-inch color display: 480x272 pixel LCD
- MobileLink mobile device integration
- Crystal clear HD audio
- Mobile phone charging point
- Embedded Bluetooth 4.1
- Enhanced full-duplex speakerphone
- Corded speech optimized handset
- 2 Gigabit Ethernet ports with PoE

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MIVOICE 5330E IP PHONE

The MiVoice 5320e IP Phone is a full-feature, applications telephone that features a large backlit graphics display, embedded gigabit support, and eight self-labeling keys that can be programmed as speed dial keys, line keys, or feature access keys. Twelve fixed-function keys provide convenient one-touch access to commonly used telephony features, navigation keys and menus, as well as customizable user settings. The MiVoice 5320e IP Phone also has three contextual softkeys to help users easily navigate through telephony functions.

Embedded applications in the MiVoice 5330e IP Phone include:

- Visual Voicemail

- Call History

- Call Forwarding

- Conference

- Settings

- Cordless Applications

MIVOICE 8568 DIGITAL PHONE

The Mitel 8568 digital phone is perfect for heavy phone users in small and medium sized businesses, the MiVoice 8568 features a six-line display.

The full-featured and scalable MiVoice 8568 Telephone is the perfect solution for demanding users.

Features

- Six-line x 16-character alphanumeric display

- 16 programmable multi-function keys with LED indicators

- 10 hard function keys: Mute, Speaker, Volume Up/Down, Directory (New), Feature (Special), Redial, Hold, Transfer, Message

- Support for optional PKM 12 and PKM 48 modules

- Support for enhanced desktop applications: UC Express and UC Advanced

- Hands-free operation (half-duplex)

- Dedicated headset jack

- Speed Calling (Station / System)

- Intercom Calling

- Voice mail notification - large message waiting lamp

- Call Logging (up to 20 entries)

- Store up to 10 Station (personal) Speed Dial numbers

- Hearing Aid Compatible handset

- Wall mountable

Includes

- New Handset Cord

- New Line Cord

- New Desi Overlays

OUR TEAM

GLORIA SCHAUS

Director of Business Solutions - Mobile Link

Gloria started with ABC Communications in February 2002 and has been promoted to the Director of Business Solutions - Mobile Link. Gloria offers a wealth of information in cellular and is known for offering the best customer service in the industry. If you are looking at restructuring your cellular business plan and need expertise to guide you through the process, give Gloria a call. She would be happy to sit down with you and offer her years of experience. Let Gloria show you our business centre showroom located in our ABC downtown office. Give Gloria a call today.

STEFANI RHOADS

Account Manager

Stefani has been with ABC Communications since 2010 and started out in our retail cellular location in Prince George. She went from sales rep to Dedicated Business rep and then followed our move to the 4 ave location where she proved to excel in all areas including dispatcher for our Telecom division and to her current position as Account Manager. Stefani always goes the extra mile and provides the best solution for her customers needs. For any type of telecommunications needs please feel free to contact Stefani for your BEST solution.

CLIENTS

ABC proudly serves thousands of customers across BC for almost 30 years!

We've enclosed examples of client testimonials, which showcase our telecom capabilities and customer service.

Our work is shaped to reflect the needs of the customer.

PRINCE GEORGE AIRPORT

Prince George Airport was being under served by the major carriers with outdated internet connectivity hardware. The carriers refused to carry out any infrastructure upgrades without large upfront costs.

ABC, through working closely with the Prince George Airport Authority,now provides symmetrical fiber optic and wireless internet connectivity to the Airport Authority and the airport business tenants.

" Before being approached by ABC we could not see a solution (for increasing the bandwidth) without a huge upfront cost. The team at ABC was creative and provided a complete solution for our internet and the internet of our tenants"

-Prince George Airport Authority-

CARRIER LUMBER

Carrier Lumber and Carrier Forest Products have been a valued customer for 6 years, using both fiber optic and IP telephone services.

Carrier was looking for a reliable and responsive telecom company that could understand their requirements and help support company growth.

" ABC has supported our telecom needs with fast and reliable fiber optic internet for 4 years. The team is helpful and honest and there when we need them"

-Dan Van Straten - Purchasing Manager-